

## **Implementation Process**

1 Signing the Agreement

Your Encompass sales rep will provide you with a copy of the ExecutorNET software licensing agreement (and handheld hardware licensing agreement if appropriate) to be signed by an authorized representative of your facility. Return the signed agreement promptly to your sales rep who will submit it to ExecutorNET Administration to initiate the ExecutorNET Software Set-Up.

2 Completing the Set-Up Guide

Upon receipt of the signed agreement, the ExecutorNET Administrator will email you the Set-Up Guide forms, which should be printed and filled out by an employee from your facility with a good working knowledge of your linen products, departments, delivery locations and par levels. It is essential that this information be as accurate and thorough as possible and includes all locations to which linen is provided, since this will be the information on which your software customization is based.

The completed forms should be sent via email or fax to the ExecutorNET Administrator at the contact information listed below. If you have questions about any of the information required on the forms, please feel free to contact Heidi directly.

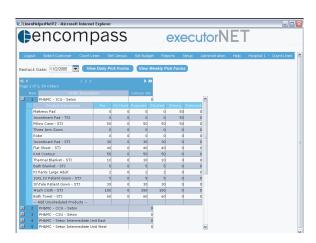
Heidi Ayala, RN, CLLM

Director of Clinical Resources/ExecutorNET Administration

Cell: 210-325-9679 Fax: 770-626-2260

3 Customizing Your Website

Upon receipt of your completed Set-Up Guide, the software will be customized based on the information you provided. Once the software is built, you will be sent an e-mail with instructions on how to access the program from the internet and how to initiate training with our Toll Free ExecutorNET Customer Support Line. Turnaround time for software customization is approximately 2 weeks, depending on the clarity and thoroughness of the information provided by your facility. If handheld data collection units will be used, they will be ordered from the manufacturer and shipped directly to you within this timeframe as well.





Upon receipt of the access instruction email, please contact our Toll Free Customer Support Line at 888-598-3596 to schedule an interactive, hands-on, telephone training session. The Support Line will also walk you through installation of the optional handheld data collection devices.

